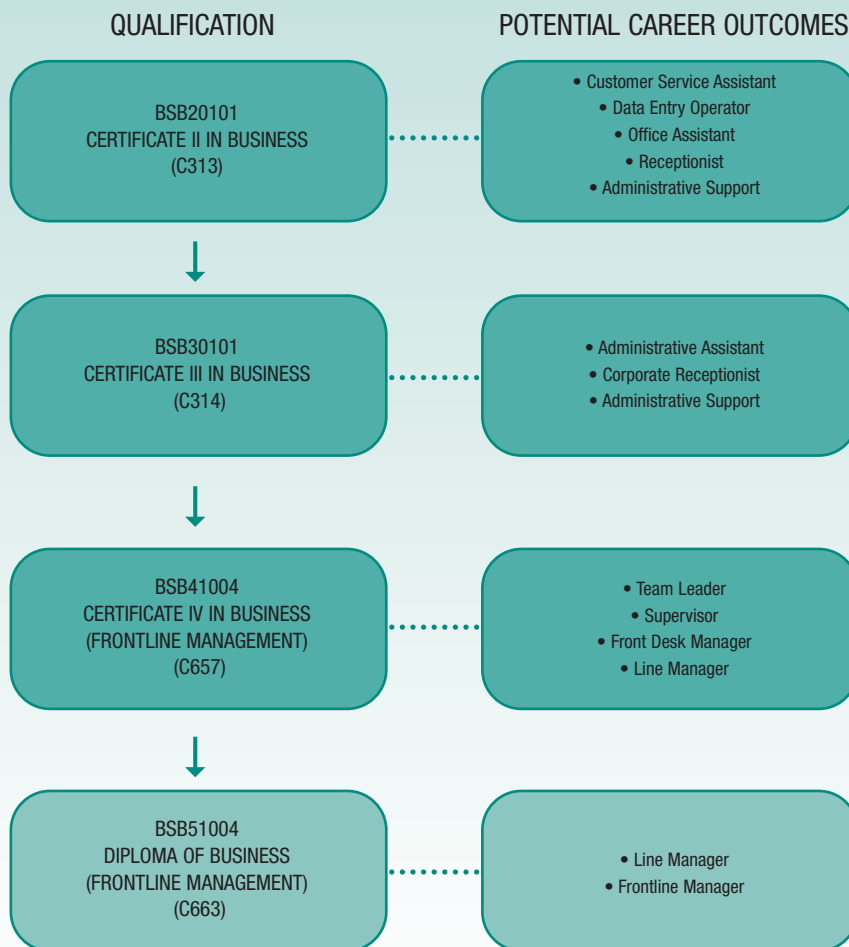


BUSINESS AND MANAGEMENT

BSB51004 Diploma of Business (Frontline Management) (C663)

Business (Frontline Management) Career Pathways



Qualification Summary

This qualification will provide you with the practical skills and knowledge required for managing workplace operational issues and human resources, focusing on facilitation of continuous improvement, change and innovation, managing operational plans, workplace relationships, quality customer service, safety in the workplace and team effectiveness.

Minimum Entrance Requirements

Competency benchmarks are represented by the following:				
● Basic Skills	●● Developed Skills	●● Well Developed Skills	●●● Highly Developed Skills	
Communication Skills (Reading, Writing, Speaking and Listening in English)	●	●●	●● ✓	●●●
Mathematic Skills				

A consultation with a lecturer is required prior to enrolment.

Duration

2 Semesters (560hrs)

Fees and Charges

Fees are levied for tuition, resources (course materials) and administration (discretionary fee). The tuition cost applies to all vocational award courses, including traineeships and apprenticeships, and vary from course to course depending on the allocated nominal curriculum hours. The resource fee covers the cost of the materials/consumables used in each unit per semester. This does not include text books and students may need to purchase additional materials. The resource fee can vary from course to course. The discretionary fee is charged by Curtin VTEC to cover administration and internet services. Fees and charges for this course can be obtained from Client Services.

Recognition of Prior Learning

This is a process whereby you can have your existing skills formally acknowledged, irrespective of how or where they were acquired. RPL acknowledges that many people acquire skills not only through formal education and training but also through work, life experience or informal training. These experiences may include paid or unpaid work, a home business, hobbies, community work, etc. A successful RPL application means that you will not have to attend formal classes and may allow you to progress through your course in a reduced time.

National Recognition

Curtin VTEC will recognise all qualifications and statements of attainment issued by other Registered Training Organisations.

INFORMATION AND ENROLMENTS:

PLEASE CONTACT YOUR LOCAL **VOCATIONAL TRAINING and EDUCATION CENTRE** CAMPUS AT:

KALGOORLIE CAMPUS

Phone: 08 9088 6700 Fax: 08 9088 6885
Email: clientserv@kalg.curtin.edu.au
Address: 34 Cheetham Street, Kalgoorlie WA 6430

ESPERANCE CAMPUS

Phone: 08 9071 9570 Fax: 08 9071 9571
Email: espclientserv@curtin.edu.au
Address: Pink Lake Road, Esperance WA 6450